

Privacy Policy

This Privacy Policy ("Policy") applies to www.eflaflam.org, and Education Francaise Los Angeles ("Company") and governs data collection and usage. For the purposes of this Policy, unless otherwise noted, all references to the Company include www.eflaflam.org. The Company's website is a non-profit site. By using the Company website, you consent to the data practices described in this Policy.

Collection of your Personal Information

In order to better provide you with services offered, the Company may collect personally identifiable information, such as your first and last name, mailing address, email address, phone number, child(ren)'s name(s), and child(ren)'s date of birth.

The Company may also collect anonymous demographic information, which is not unique to you, such as your Child(ren)'s age.

We do not collect any personal information about you unless you knowingly and voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use Company's services. These may include: (a) registering for an account; (b) sending us an email message; and (c) submitting your credit card or other payment information when ordering and purchasing products and services. We will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

The Company collects and uses your personal information in the following ways:

- to operate and deliver the services you have requested
- to provide you with information, products, or services that you request from us
- to provide you with notices about your account
- to carry out the Company's obligations and enforce our rights arising from any contracts entered between you and us, including for billing and collection
- to notify you about changes to our www.eflaflam.org or any products or services we offer or provide through it
- in any other way we may describe when you provide the information
- for any other purpose with your consent.

The Company may also use your personally identifiable information to inform you of other products or services available from the Company.

Sharing Information with Third Parties

The Company does not sell, rent, or lease its customer lists to third parties.

The Company may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on the Company or the site; (b) protect and defend the

rights or property of the Company; and/or (c) act under exigent circumstances to protect the personal safety of users of the Company, or the public.

Links

This website may contain links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information. This privacy statement applies solely to information collected by this website.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will delete your personal information from our records.

This does not include any data we are obliged to keep for administrative, legal, or security purposes including but not limited:

1. Complete the transaction for which the personal information was collected, and provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and Company;
2. Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
3. Debug to identify and repair errors that impair existing intended functionality;
4. Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
5. Comply with the California Electronic Communications Privacy Act;
6. Comply with an existing legal obligation; or
7. Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

The Company follows the principles of the Children's Online Privacy Protection Act ("COPPA"), the GDPR, and any other local laws pertaining to the collection of children's data. Company's website is intended for an audience over the age of 13 years old. Any accounts or subscriptions created for users known to be children will involve parental notification and/or consent.

The Company collects personally identifiable information from children under the age of 13.

Email Communications

From time to time, the Company may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving marketing or promotional communications via email from the Company, you may opt out of such communications by Clicking on the unsubscribe button.

Changes to This Statement

The Company reserves the right to change this Policy from time to time. For example, when there are changes in our services, changes in our data protection practices, or changes in the law. When changes to this Policy are significant, we will inform you. You may receive a notice by sending an email to the primary email address specified in your account, by placing a prominent notice on our Education Francaise Los Angeles, and/or by updating any privacy information. Your continued use of the website and/or services available after such modifications will constitute your: (a) acknowledgment of the modified Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

The Company welcomes your questions or comments regarding this Policy. If you believe that the Company has not adhered to this Policy, please contact the Company at:

Education Francaise Los Angeles
21 Altimira
Coto de Caza, CA 92679-4901

Email Addresses:

info@eflaflam.org for general information

registration@eflaflam.org for enrollment questions

payment@eflaflam.org for payment questions

Effective as of May 18th, 2025